

NUANCE

The experience speaks for itself™

DATASHEET

eCopy Connector for ACT!

Extend Sage ACT!'s industry-leading ease of use beyond your desktop and onto your MFP

A CRM system is only as strong as the information contained within it. The eCopy Connector for Sage ACT! allows you to maximize the return on your investment, enabling users to search for a contact or customer record within your Sage ACT! database and attach a scanned document to that record — directly from any eCopy-ShareScan-enabled multifunction printer (MFP) or scanner. With this dynamic, real-time connection, users can search ACT! records by keyword, phrase, and/or record type, choose the appropriate record from the search results, and scan and attach a paper document to the selected record. The scanned document appears as an attachment within the record's History or Documents tab within the ACT! client application, where it can be easily accessed as needed to help build strong, profitable customer relationships.

Once a record has been selected, users can add activities, such as "Call," "Meeting," or "To Do," for themselves or other ACT! users and automatically attach the relevant scanned document without ever leaving the MFP. Create activities by simply specifying the person's name, activity type, and the date and time. The scanned document automatically appears in ACT! as an attachment to the created activity for ease of reference.

The Connector's intuitive push-button interface takes the guesswork out of scanning so the job is done right the first time, every time. eCopy's OmniPage® OCR engine delivers unparalleled recognition accuracy, turning static images into searchable, editable documents. Robust search capabilities let users quickly find the specific record to which they wish to attach the scanned document. Users spend less time searching for paper-based notes and information and more time focusing on real work.

Get even more from your Sage ACT! investment. Let the eCopy Connector for Sage ACT! put your organization on the path to greater productivity, giving users the information they need to keep customer relations strong and to win more business.

User Benefits:

- Maintain order over the chaos of sticky notes, spreadsheets, and other paper-based information relating to your customers
- Transform static images into searchable documents as they are scanned for easier location of critical information
- Immediate productivity; attach scanned documents ACT! records and activities as easily as making a copy
- Get even more done at the MFP by further automating routine tasks with eCopy Document Extenders

Administrator Benefits:

- Realize even greater value from existing Sage ACT! investments
- Speed adoption and reduce support calls with push-button simplicity and a consistent user experience
- Maintain audit trails via user validation to ensure compliance with corporate security policies
- Stay in sync —dynamic connectivity keeps the Connector up to date as the Sage ACT! is changed or updated

System Requirements:

- eCopy ShareScan Version 5 SP2 or higher
- Sage ACT! 2010 or 2011
- Microsoft® .NET Framework Version 3.5 and 4.0 must be installed on the eCopy ShareScan Manager server
- The Sage ACT! client must be installed on the ShareScan Manager

Device Compatibility:

For the latest list of supported email servers, document management systems, network fax servers, and cost recovery systems, please visit: <http://www.nuance.com/for-business/by-product/ecopy/ecopy-connectors-and-extenders/index.htm>

For the latest list of supported platforms for eCopy ShareScan, please visit: <http://www.ecopy.com/support/platforms.htm>

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