

Nuance provides healthcare failover printing for centralized output management.

Healthcare enterprises have specialized needs and many times print output is mission critical. The critical nature of printing and the desire for high availability, with a mixed brand printer fleet, has created demand for failover printing.

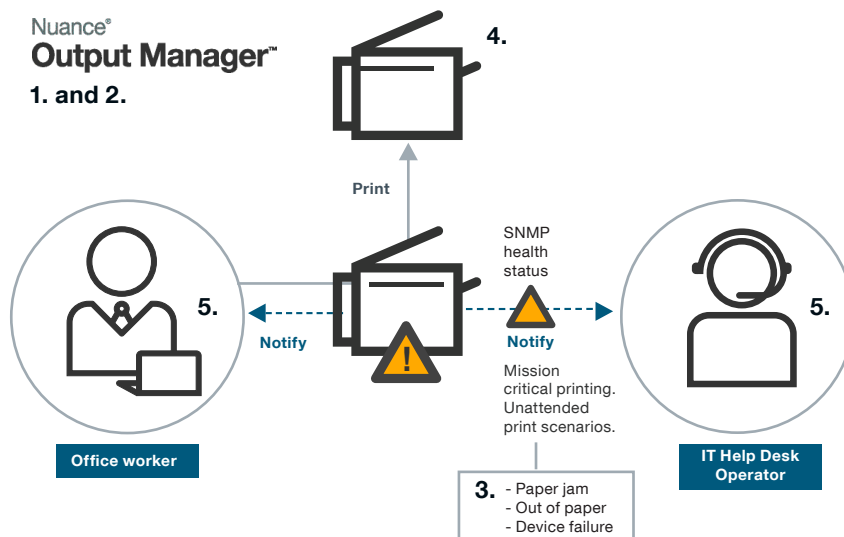
Solution and how it works.

1. Output Manager monitors all network printers.
2. Business rules are created in Output Manager to route jobs to alternate printers in the event that the primary printer is unavailable.

3. When a print job is sent to the primary printer Output Manager detects the status of the printer prior to sending the job.
4. If the printer is in alert status and a rule has been created Output Manager follows the instructions of the rule.
5. The users and the help desk are optionally notified of the situation so they can take the appropriate respective actions.

Key benefits

- One to one or one to many failover, sent to secure print queue.
- Management of all print, windows and non-windows.
- Management of print from electronic health records.
- Exceed SLAs with centralized troubleshooting of print.
- Higher end-user satisfaction through higher availability.
- Maintain HIPAA Security Compliance.
- Multi-vendor brand support. Any printer, any brand.
- Additional rules are available (duplexing, color management, printing based on time constraints, low cost devices, etc.)



To learn more about Nuance Output Manager please call 1-800-327-0183 or visit nuance.com

About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit nuance.com.

