

AUTOMATE PRODUCTIVITY MONITORING & REDUCE ADMINISTRATIVE COSTS



Quantim HIM Workflow

Electronically Manage Complex Business Processes

CHALLENGE:

How can my healthcare organization efficiently automate document and report processing?

SOLUTION:

Quantim™ Health Information Management (HIM) Workflow, a Nuance® Healthcare solution, enables healthcare organizations to manage complex business processes electronically with technology that is both sophisticated and easy to implement. Quantim HIM Workflow integrates with Quantim Facility and Physician Coding, Inpatient and Outpatient Compliance, Correspondence Management, and Electronic Document Management (EDM).

DELIVERING ENTERPRISE-WIDE BENEFITS

Quantim HIM Workflow automates document and report processing and tracking throughout healthcare facilities. Automated productivity monitoring reduces administrative costs while increasing individual accountability. Staff productivity improves with enhanced access to clinical, financial and/or personnel assignments.

KEY BENEFITS

- Eliminate bottlenecks in business processes
- Identify the correct chart (by charges, patient type, payer)
- Expedite chart delivery to coders and auditors
- Cultivate qualified coders through accelerated assignment processes
- Adopt new business processes
- Hold employees accountable for workload quantity and quality
- Provide equitable workload distribution

INCREASED ADOPTION RATES

Quantim HIM Workflow's user-friendly interface is easy to implement and requires minimal staff training and maintenance. This web-based application supports anywhere, anytime access to Quantim HIM solutions while reducing administrative tasks.

SMARTER FEATURES

- A true web-native application for remote access
- Scalable, enterprise-wide and database independent solution that is capable of handling deployment for both single hospitals and multi-facility integrated delivery systems
- Comprehensive audit trail
- Electronic document routing ensures that documents are delivered in a standard and efficient manner—nothing slips through the cracks, gets lost in transit, or gets buried on someone's desk
- Uses client-defined rules to handle exceptions automatically
- Enables prioritization of assignments
- Automatically distributes assignments and documents to client-defined worklists
- Facilitates adoption of new or updated business processes—supervisors can redistribute workload on the fly
- Provides productivity reports and audit trails for all employees – regardless of their location
- Notifies users when patient charts and non-patient reports are ready for processing, such as chart review, coding, and contract review.

ABOUT NUANCE HEALTHCARE

Nuance Healthcare, a division of Nuance Communications, is the market leader in creating clinical understanding solutions that drive smart, efficient decisions across healthcare. As the largest clinical documentation provider in the U.S., Nuance provides solutions and services that improve the entire clinical documentation process—from capture of the complete patient record to clinical documentation improvement, coding, compliance and appropriate reimbursement. More than 450,000 physicians and 10,000 healthcare facilities worldwide leverage Nuance's award-winning voice-enabled clinical documentation and analytics solutions to support the physician in any clinical workflow on any device.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please call 800-447-7749 or visit www.nuance.com/for-healthcare/quantim.