

PREPARE FOR ICD-10 WITH SELF-PACED AND **FACE-TO-FACE** TRAINING



ICD-10 Education, Training, and Simulator Program

Get up-to-speed on ICD-10 with online education courses, simulation software, and face-to-face training

CHALLENGE:

Do your coding professionals have the knowledge—and hands-on experience—to succeed in an ICD-10 coding environment?

SOLUTION:

Reduce the possibility of lost productivity and fully prepare your team with an all-encompassing ICD-10 Education, Training, and Simulator Program, offered through Nuance® Healthcare and Elsevier®/MC Strategies. A comprehensive, self-paced educational plan is offered to assist your organization in the ICD-10 transition, and simulation software to reinforce the knowledge your coding professionals have learned. As part of the program, face-to-face training is provided, which can consist of a variety of courses, software, and services that meet your organization's specific needs. The training is designed to ensure you get the level of support needed to prepare for the transition to ICD-10 at a pace that works best for you.

COMPREHENSIVE LEARNING APPROACH

With the number of new codes to learn, your coding professionals need education solutions that are easy to understand and comprehensive. In order to serve you best, we recommend face-to-face, on-site training to facilitate their education and address facility-specific questions. Created by healthcare professionals,

KEY BENEFITS

- Improves educational planning
- Enhances self-assessment capabilities
- Improves understanding and information retention
- Provides a convenient learning environment
- Enhances educational reporting
- Improves current coding performance

the ICD-10 Education, Training, and Simulator Program provides this important combination of education and resources. Best of all, the entire program is tailored to you. This enables us to address the unique needs of your health system in preparation for the ICD-10 transition, and to also help you improve your clinical documentation initiatives going forward.

The ICD-10 Education, Training, and Simulator Program consists of the following components:

ICD-10 E-LEARNING

A key component of the program is online education—specifically, innovative ICD-10 e-learning courses built on Elsevier’s intuitive and easy-to-use platform. Renowned for its healthcare education and performance improvement solutions, Elsevier/MC Strategies’ learning management solutions drive continued individual and organizational improvement. The e-Learning courses provide single-transcript tracking, allowing your administrators to view individual learning activity at the click of a button. Interactive lessons in anatomy and physiology, pathophysiology, medical terminology, and coding guidelines encourage learner engagement while delivering standardized training to one or multiple departments throughout your health system. As the ICD-10 implementation date nears, your staff’s educational needs will be met with a full range of ICD-10 curricula and informational resources to help ensure success.

ICD-10 CODING SIMULATOR

Your coding professionals will be able to practice their newly-learned skills on the ICD-10 Coding Simulator, which provides a guided tour of coding in ICD-10 as a way to navigate the system.

The Simulator provides access to the Countdown to ICD-10 tutorial, which uses Clintegrity 360 for coding. The avatar instructor will present a case and a discharge summary and then walk coding professionals step-by-step through the different resources needed in Clintegrity 360, such as the

ICD-10 CM and PCS books, in order to build the correct code. This important exercise will further prepare your coding professionals to apply the skills they have learned.

FLEXIBLE, CUSTOMIZABLE TRAINING

Personalized face-to-face training is offered to supplement the ICD-10 e-Learning and ICD-10 Coding Simulator components of the program. AHIMA-approved ICD-10-CM/PCS trainers will come to your facility and work closely with your coding professionals to lend practical insight and address questions. So, as your coders learn using the ICD-10 Simulator and other tools, experienced trainers will be available as needed.

Our training succeeds because it is not a “one-size-fits all” solution. Instead, a data-driven approach to training you for ICD-10 is taken. We learn about your requirements and customize training to your specific clinical functions, risk factors, personnel, deadlines, and other needs. This ensures you receive the full, tangible value of the program.

The typical duration of the training session is four days, but is completely flexible depending on your specific requirements and timeline.

ABOUT NUANCE HEALTHCARE

Nuance Healthcare, a division of Nuance Communications, is the market leader in creating clinical understanding solutions that drive smart, efficient decisions across healthcare. As the largest clinical documentation provider in the U.S., Nuance provides solutions and services that improve the entire clinical documentation process—from capture of the complete patient record to clinical documentation improvement, coding, compliance and appropriate reimbursement. More than 450,000 physicians and 10,000 healthcare facilities worldwide leverage Nuance’s award-winning voice-enabled clinical documentation and analytics solutions to support the physician in any clinical workflow on any device.

To learn more about how Nuance Healthcare can help you improve financial performance, raise the quality of care, and increase clinician satisfaction, please visit us at www.nuance.com/healthcare.