



DRAGON

Dragon Express

Frequently Asked Questions

1. What's new in the latest version of Dragon Express?

- a. This is the first version of the product so everything is new.

2. How can I get Dragon Express?

- a. Dragon Express is available exclusively on the Mac App Store.
<http://dragon.nuance.com/dragonexpress/>

3. If I buy Dragon Express and want to upgrade to Dragon Dictate, what should I do?

- a. Dragon Express customers can click on the "More About Dragon" menu item within the Dragon Express app for more details. For a limited time, Dragon Express customers will have the opportunity to purchase Dragon Dictate for \$99.99.

4. I cannot find information on Dragon Express on the Nuance website – who can I contact for help?

- a. If you are having trouble or have general questions regarding Dragon Express please contact our Customer Service team at 800-654-1187.

5. What is the difference between Dragon Express and Dragon Dictate?

- a.** Dragon Dictate for Mac has these additional features:
 - Dictate directly into an application, with no need to transfer text from a dictation window
 - Edit, format and correct text by voice
 - Open and close applications by voice
 - Control the mouse by voice
 - Create custom voice commands to complete routine tasks, such as inserting blocks of text or executing a series of mouse clicks
 - Dictate using an iPhone as a microphone with the Dragon Remote Microphone app for iOS.
 - Additional profile customization tools to improve recognition accuracy
 - Multiple recognition “modes” to make it easier to dictate numbers or spell out words
 - Improved ability to control the microphone
 - Commands to play back dictation or have the text read aloud
 - Customized options to control formatting preferences (e.g., addresses, phone numbers, units of measure, etc.)
 - Dragon Dictate installs and runs on Mac OS X 10.6 (Snow Leopard) in addition to OS X Lion

6. It seems as though Dragon Express has a lot less features than Dragon Dictate. Why wouldn't someone just buy Dictate for the full experience?

We have some customers who only use Dragon for basic transcription. In these cases simplicity is key – that's the concept behind the development of Dragon Express. It's an ideal product for people who are interested in trying speech recognition for the first time. For people looking for a more robust speech recognition solution, we'd recommend Dragon Dictate to experience the full capabilities of advanced speech recognition programs.